

City of Laguna Hills

SB 272 Systems List

Information Systems

System Vendor	System Product	System's Purpose	System's Department Custodian	Types of Data	How Frequently System Data is Collected	How Frequently is System Data Uploaded
CiviPlus Software	CivicPlus	Website hosting, Content Management System, and Public Service Requests	General Government	Content management updates	Daily	Daily
Tyler Technologies	EnerGov	Permits, Inspections, and Code Enforcement Management	Community Development Department	Permits Inspections Code Enforcement Tracking Data	Daily	Daily
ESRI	ArcGIS	Geographic Information System	Community Development Department	Environmental Data (Spital)	Monthly	Monthly
Harris Enterprise Resource Planning	Questys	Records Management Software	City Clerk Department	Document Imaging Repository	Monthly	Monthly
For the Record	FTR Gold	City Council - Audio Recording	General Government	City Council Meeting audio recording	Biweekly	Biweekly
CivicClerk	CivicPlus Legislative Management	City Council - Agenda Software	General Government	City Council Meeting (Streaming)	Biweekly	Biweekly
Abraham Solutions	City Record Index System (CRIS)	Record Indexing System	General Government	Document indexing system	Daily	Daily
Microsoft	M365	E-mail System	Information Technology	Electronic Mail (e-mail)	Daily	Daily
CivicREC	Active	Recreation Management	Community Services	Facility Management Point of Sale Transactions	Daily	Daily
Tyler Technologies	Incode	Financial Transaction Management	General Government	Accounts Receivable & Payable, Fixed Assets, General Ledger, and Payroll.	Daily	Daily